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| **Use Case for opening Staffing Request** | | | | |
|  | **Use Case Name**: Adding to cart | **ID**: 1 | **Importance Level**: High |  |
|  | **Primary Actor**: Front end | | **Use Case Type**: Step by step process\essential |
|  | Brief Description:  The use case describes how the user logins in to the website, list out the items and add them to the cart. Once this process is completed, payment will be done for the placed product. | | |
|  | Trigger: Add to cart button.  Type: External | | |
|  | Relationships:  Association: Login request  Generalization: -Backend API | | |
|  | Normal Flow of Events:   1. Customer logs into the website. 2. The products will be listed out. 3. The products selected by the customer shall be added into the cart. 4. Payment will be done by the customer for the items they need to purchase. 5. If the payment is done, then tracking status can be checked by the customer, if not process is repeated. | | |
|  | Alternate/Exceptional Flows:   1. If the payment process fails, the order will not be placed. 2. If the issue is with the server, the customer re-orders the product. | | |